

**FAIZAL, MOHAMAD**NO 66, Jalan Suasana 5/3 Bandar Tun Hussin Onn 43200, Cheras, Selangor

Email: mfaizal4@yahoo.com **Tel**: +60-133987619 (Cellular),

**Employment History**

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| **1. ISLAMIC BANKING & FINANCE INSTITUTE MALAYSIA**  Duration - Mac 2013 – present  Position Title (Level) - Project Manager  Specialization -IT/Computer – Hardware and Software  Industry -Banking  Work Description -Responsible as Project Manager to lead (ILMS) Integrated Learning  Management System for Islamic Banking  -Lead and documenting the Functional and Technical Specification and UAT  (User Acceptance Test)  -Lead the post implementation support team  -Planning, Analysis, Design, Implementation, Deployment and Support  (ILMS) system.  -Setup office virtual learning platform for training program.  - Launching first Islamic Banking Product Online in the world on the April  2014  -Manage project team which have 4 engineers reporting to Project Manager  **2. RB INTERNATIONAL SDN BHD**  Duration -Mac 2011 –Mac 2013  Position Title (Level) -IT Manager  Specialization -IT/Computer – Hardware and Software  Industry -Construction  Work Description -Oversees troubleshooting, systems backups, archiving, and disaster  recovery and provides expert support when necessary.  -Troubleshooting and rectify the problem with PC, LAN, WAN, Active  Directory VPN and internet  -Maintain and troubleshooting Windows 2003 and 2008 server and  Microsoft Exchange 2010.  -Ensure the IT systems, software license and infrastructure is in line   with Group standards and comply the security policy  -Manages the purchasing of all software, hardware and other IT  Supplies  - Manage IT assets license hardware and software  - Provide quality IT services to users of all levels  - Prepare IT yearly budget and present to local management  - Perform IT infrastructure capacity planning  - Manage, deploy and provide support for IT Projects including local,  regional and global projects  - Troubleshooting for UBS Accounting System  - Supervised and oversee day-to-day operations of IT Division consist  of Senior IT Executive and IT Executive.    **3. ATLAS COPCO MALAYSIA**  Duration -Mac 2009 – Mac 2011  Position Title (Level) -IT Engineer  Specialization -IT/Computer – Hardware  Industry -Construction and Mining  Work Description -Troubleshooting and rectify the problem with ERP System(Scala)   and Lotus Notes, PC, LAN, WAN, VPN and internet.  -Ensure the IT systems, software license and infrastructure is in line   with Group standards and comply the security policy  -Troubleshooting server Lotus Domino, Citrix ,Scala , Altiris , Active  Directory, VMWare, Windows 2000 and 2003 server.  -Troubleshooting CISCO, 3COM switch and router  -Performing Symantec Backup Executive 12 routines daily, weekly and  and yearly, ensuring the backup routine backup/restore testing is  fulfilled according to define routine and maintain the storage of the  tape in good condition.  -Going onsite to support Singapore site 2 and branch in Penang and  Johor  -Deploying of new APAC Check Point VPN tokens for all mobile users  -Global project that were deployed for Atlas Copco Malaysia   * Altiris and Symantec End Point 11 Project:   -Altiris Client service is deployed for all client computer in  Malaysia site  This service is used to update the client computers with  security patches and/or allows the network administrator to  remotely install new applications or software from the Altiris  Deployment Server  -Symantec End Point 11 is also deployed for all client  Computers/laptop in Malaysia site to replace the old version  Norton Symantec Corporation 10   * Server Refreshment Project : Purchasing of new Servers for   Malaysia site which will be used for Global Active Directory  Migration Project and File Server Migration Project   * In November 2010,we had to deploy the **Global Active**   **Directory Migration Project for Malaysia** site. The main  purpose of this project is to migrate the local MYS domains  domains to the Global Active Directory to achieve the following Group goals:  -Enabling the transparency in cross regional support and  Management of Windows user accounts and resources.  -Ease of access for global applications such as GPS and SAP  -Supporting and facilitating roaming/travelling user to other  GAD sites keeping access to their local resources from other  Gad sites  -Central management of user and resources    **4. FCS COMPUTER SYSTEM** | | |
| Duration : | Jan 2008 – Mac 2009 | |
| Position Title (Level) : | TECHNICAL SUPPORT ENGINEER | |
| Specialization : | IT/Computer - Hardware | |
| Industry : | Hotel / Hospitality | |
| Work Description : | -Troubleshooter and first line support for internal and external customer  -Troubleshooting communication hardware,software and protocols  such as pabx,cdr.  -Responsible for 2nd level support and service onsite  -Assists in testing and troubleshooting  -Going onsite to rectify and troubleshooting FCS product such as Winsuite,Winvoice,onesuite,FCS Connect and FCS E-connect.  -Troubleshooting I-Services AVAYA and I-Services CISCO. | |
| **5. DE PALMA HOTEL AMPANG** | | | |
| Duration : | | Jan 2007 - Jan 2008 | |
| Position Title (Level) : | | IT EXECUTIVE (Manage IT for 4 property Hotel De Palma) | |
| Specialization : | | IT/Computer - Network/System/Database Admin | |
| Industry : | | Hotel / Hospitality | |
| Work Description : | | -Server maintenance and troubleshooting(windows 2000 and 2003 server)  -Wifi troubleshooting  -Maintain and troubleshooting the system hotel visual one(HIS System)  for Front office and back office, Point of Sales system for Coffee house/banquet departments.  -Software Installation and Maintenance.  -Pc Troubleshoot. (Installation and maintenance).  -Active Directory  -Maintaining the surveillance system (CCTV) | |
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U118390-S-40051.390625--1454621732**Educational Background**

**Bachelor's Degree (Graduated 2008)**

Field of Study : Computer Science/Information Technology

Major : Production/Manufacturing Engineering

Institution/College : UNIVERSITY INDUSTRY SELANGOR

Grade : Grade B/2nd Class Upper

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**Skills**

(Proficiency: Advanced - Highly experienced; Intermediate - Familiar with all the basic functionalities; Beginner - Just started using or learning the skill)

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| **Proficiency** | **Skill (Years of Experience)** |
| Intermediate | Networking (6) |
| Intermediate | CAD/CAM (2) |
| Advanced | Internet Application (3) |
| Intermediate | PC Troubleshoot (Software and Hardware Maintenance (6) |
| Intermediate | HTML, PHP (2) |
| Beginner | Altiris (2) |
| Advanced | MS Office (4) |
| Intermediate | MYSQL (2) |
| Intermediate | ERP System – Scala (2) |
| Beginner | Citrix (1) |
| Intermediate | Lotus Notes Application (2) |

**Languages**

(Proficiency: Best = 10 - Worst = 1)

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| **Language** | **Spoken** | **Written** |
| Bahasa Malaysia | 10 | 10 |
| English | 8 | 8 |

**Personal Particulars**

Age : 30  
Date of Birth : 14 Apr 1984  
Nationality : Malaysia  
Permanent Residence : Malaysia  
Gender : Male  
Marital Status : Married

U118390-S-40051.390625—1454621732**Preferences**

Willing to Travel : Heavy (>50%)

Willing to Relocate : Will Consider

Possess Own Transport : Yes

Availability : 1 month notice

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|  | Strengths & Skills  • Creative and resourceful  • Dynamic team player  • Sense of responsibility  • Capable working in group  • Independent and well under pressure  • Posses good leadership interpersonal skill  • Very committed in any task given  • Self tolerate people  • Hardworking & highly motivated  • Ability to work overtime and with tight deadlines  • Posses own transport & willing to travel  References  1. Name : Tan Chong Jin  Telephone No : 019-2323726  Position : Technical Service Manager FCS Computer System  Company : FCS Computer System  Relationship :Supervisor  2. Name : Sharil Ahmad  Telephone No : 017-2741118  Position : Manager IT  Company : Atlas Copco Singapore  Relationship : Supervisor  3.Name: Shahizan Bin Md Noh  Telephone No : 019-3192192  Position: Supreme Council Member Malaysian Association of Tax  Accountant |